

Preventative Maintenance Agreement (PMA)

August Information

The PMA is designed to provide regular maintenance of all RTL Traffic Management equipment. Products include Truck Mounted Attenuators (TMA), Light Arrow System LAS (Prism style and LED style), Advance Warning Variable Message Sign (AWVMS) and Variable Message Signs (VMS).

Benefits of preventative maintenance with RTL

1. To minimise downtime due to unnecessary breakdowns and reduce expensive reactive repair costs
2. To obtain a satisfactory state of operation for the long-term life of the Equipment
3. To prevent the potential Health & Safety risk due to badly maintained equipment
4. To keep you on the road and reduce disruptions

Service and Safety checks vary for each piece of equipment:

- Operational checks
- Batteries and charging
- Mechanical fitness
- Hydraulics, Oil and leaks
- Frame condition
- Braking and latching devices
- Actuator functionality
- Lights and LED panels
- Control boxes and connections
- Controllers
- Pads, rollers, tracks and stoppers
- Wiring and cabling
- Fuses and relays
- Solar panels
- Corrosion and rust
- Reflective condition

RTL Service Portal

- RTL operates an online Service Portal where you can easily access all your service and repairs reports via your RTL website log in
- RTL maintains an asset maintenance system as part of our ERP system to track all your service and repairs and will send you timely reminders when your service is due

If travel to your site is required, travel costs apply. It is best for us to service several pieces of equipment together for efficiency. We will work with your team to co-ordinate this.

Frequency of servicing depends on how regularly you are using your equipment as well as the age and wear. If you are running back to back 12hr shifts on AWVMS as an example, then we would recommend servicing once a quarter. If your equipment is over 5-6years old, we would recommend more frequent servicing.

Contact our Electronics Service Team for more information. Email services@rtl.co.nz or call 0800 785 744.