Ver-Mac VMS Touchscreen Identification Guide

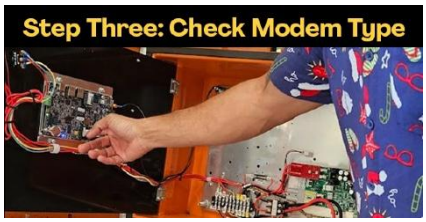
V2.0

Identifying the Touchscreen Type

The steps below show how to identify which type of touchscreen is installed on the trailer.

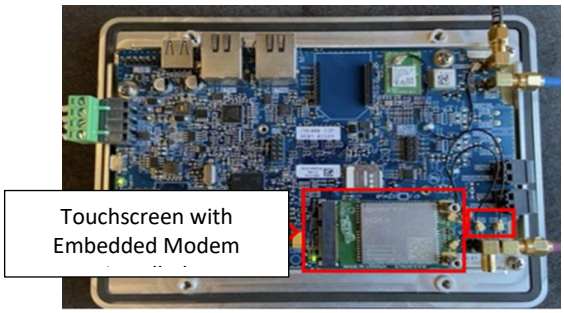






1. **Open the control cabinet.**
2. **Open the front cover** by turning the dial.
3. **Take a clear, high-resolution photo** of the back of the touchscreen
4. **Note down the VMS Serial Number** and the trailer's **registration plate**.
5. **Make a submission** for advice and support, using this link: Book a Service

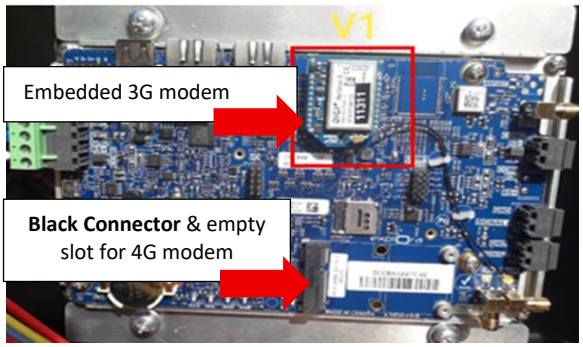
Current Touchscreen with Embedded 4G Modem:

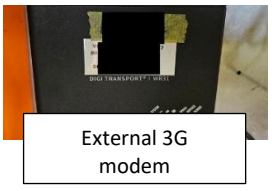


Upgradeable Touchscreen Model:

Touchscreens with the black connector on the circuit board can be upgraded with a new embedded 4G modem. Note: A new Active Antenna is also required as part of the upgrade.

- It may have an embedded or an external 3G modem (WR-21 or WR-32, digi etc)
- Touchscreen has the black connector for 4G modem





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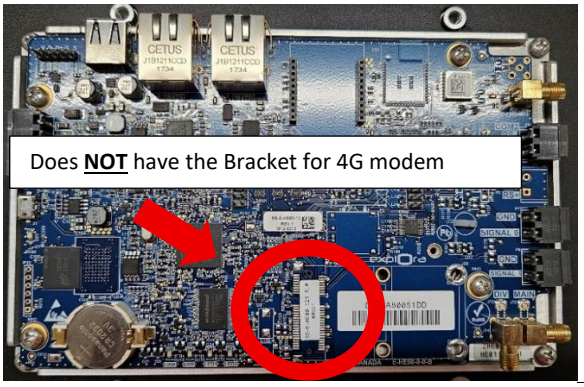
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Older 3G Touchscreens that cannot be upgraded to 4G.

The following touchscreen units cannot be upgraded to 4G.

Touchscreen with Blue circuit board with no integrated connector for 4G modem:

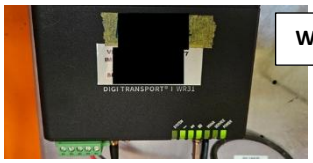


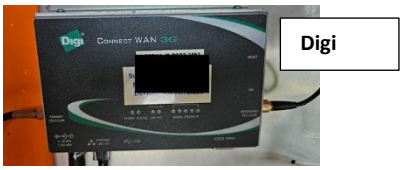
Original Touchscreen with red circuit board



External Modem Types:

Examples of old external 3G Modems:





Assistance from RTL

RTL can work with you to upgrade your trailers to a new touchscreen with embedded 4G modem. Reach out to our team for more information and assistance:

1. Help Identifying the current touchscreen / modem
2. Step-by-step guidance for SIM setup and configuration
3. Verification assistance to ensure your trailer is properly connected

Get in touch with us to ensure the continued reliability of your traffic management equipment.

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