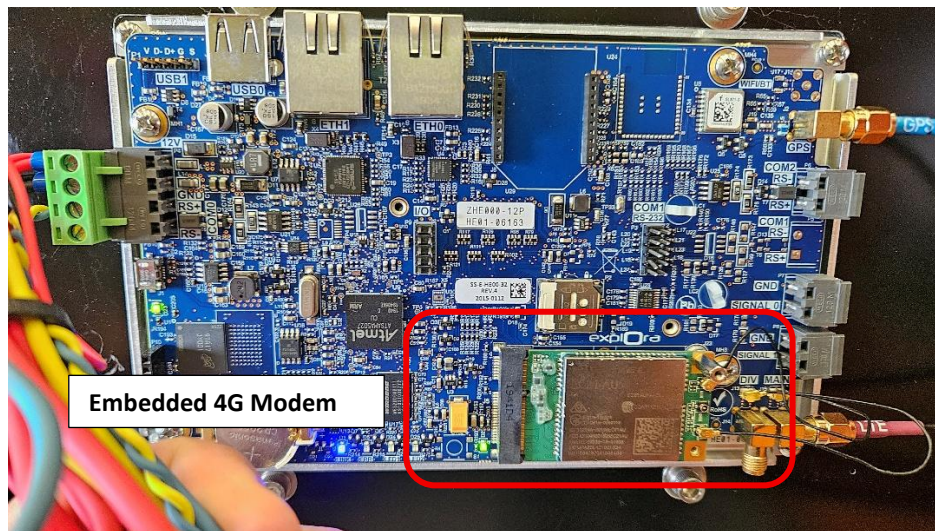


Ver-Mac VPN to Public Static IP Sim Changeover: Step by Step Guide

- Purchase a public static IP data SIM card (we recommend 2Degrees or Spark). Ensure you select a minimum 50MB monthly data plan per trailer
- Insert the new sim into the sim slot of the touch screen
- Follow steps to change settings on BOTH the touch screen controller and Jamlogic

Notes: This work instruction is only for Ver-mac Trailers that have a Touchscreen WITH an Embedded 4G Modem.



We are here to help! For assistance inserting the new sim card, carrying out changes and or testing connectivity, reach out to RTL Service <https://rtl.co.nz/book-a-service>

Insert New Public Static IP Data SIM Card into Modem:

The new public static IP sim card needs to be installed onto the back of the touchscreen by following the steps below.

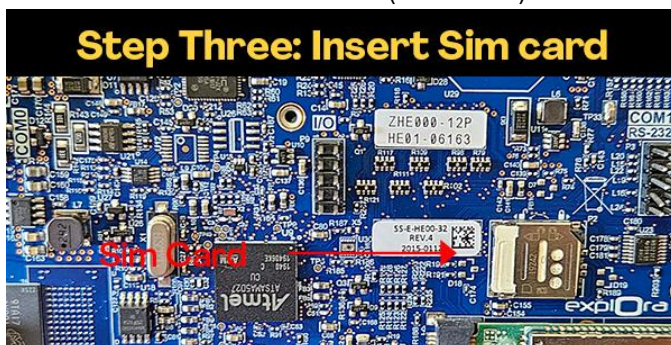
- Unlock the trailer control cabinet (keys required)



- Turn black knob & open front cover



- Insert the sim into touchscreen (see below)



- Close black cover & power on trailer and login to the trailer.

Need Assistance?

Reach out to RTL Service for guidance on inserting the new sim card, carrying out changes and or testing connectivity <https://rtl.co.nz/book-a-service>

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Instructions to Change Embedded Modem Configuration

Step by Step Guide:

These are the steps for migrating dynamic to public static IP data sims. Once you have inserted the new sim card, follow the steps below. Settings are done on the touch controller.

- **Fig.3 - On the Home Screen Select **Toggle** (1) > **Options** (2) Click Page > **Modem** (3)**

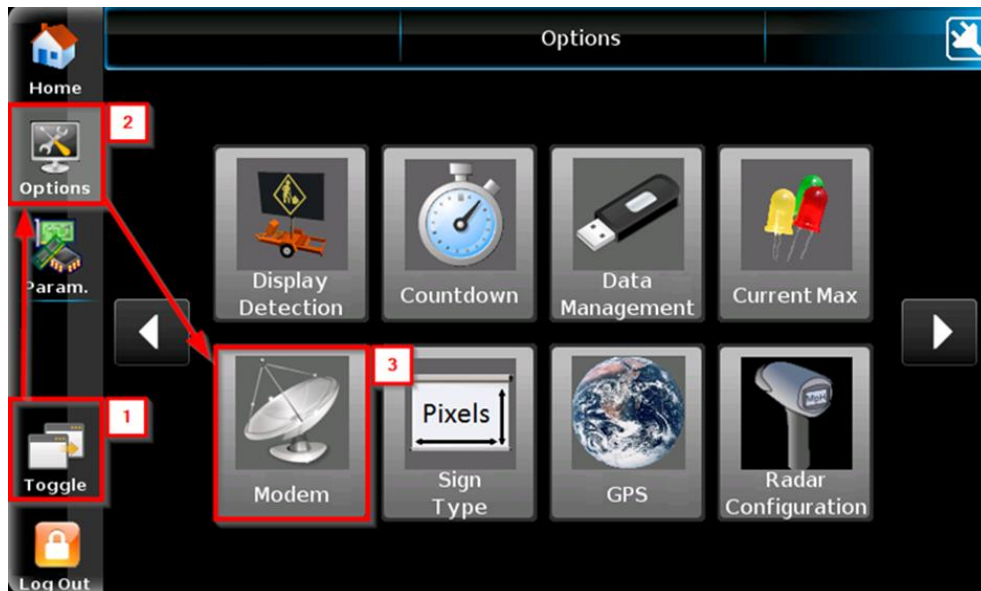


Fig.3

- **Fig.4 - In the modem settings select **Configuration****



Fig.4

- **Fig.5** - In Configuration select Modem Config. > select CUTSOM (First selection on the top of the Menu)

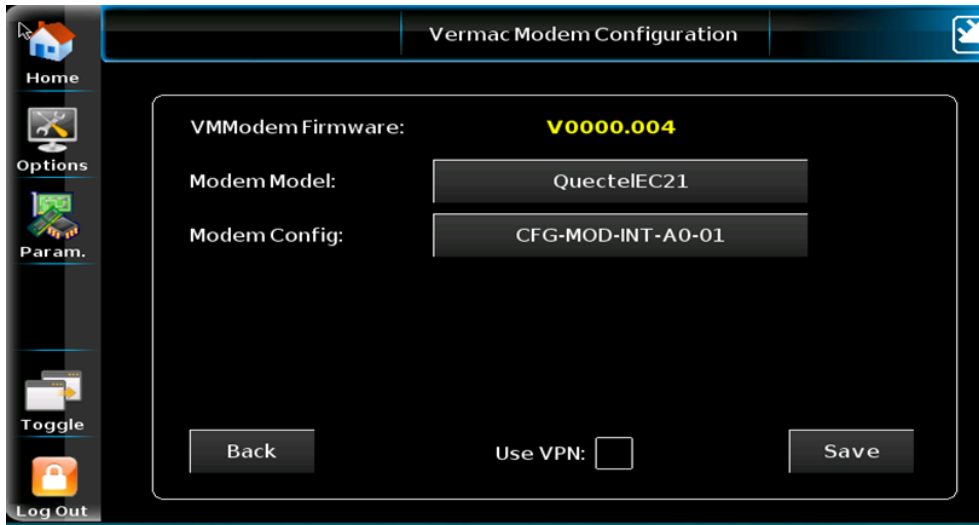


Fig.5

- **Fig.6** - Uncheck the Use VPN check box > Manually insert the APN (This is provided by the Public Static SIM provider)

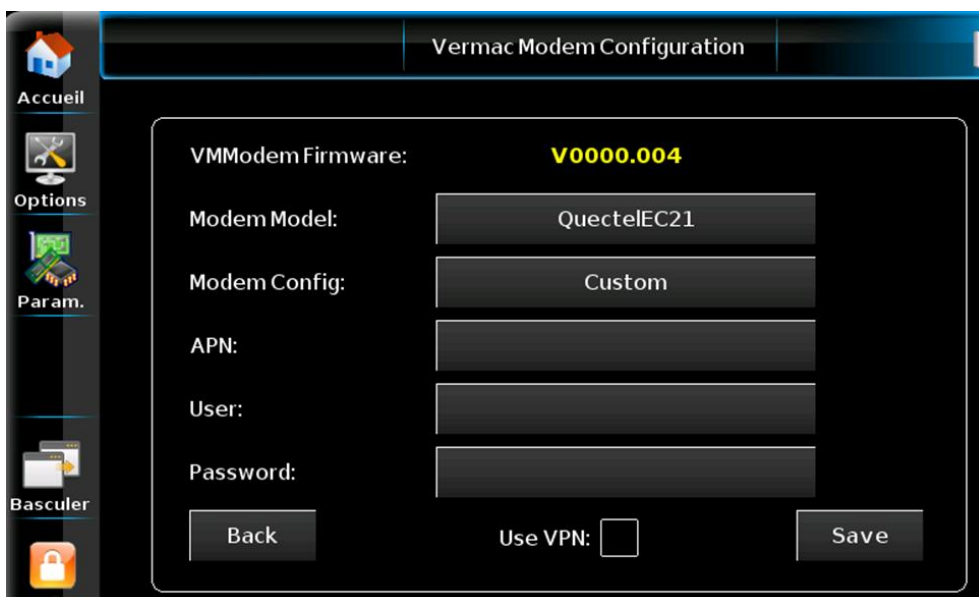


Fig.6

- **Fig.7** – Select APN -
- **2DCORPORATE**, for 2Degrees public static data SIM
- **cvision.spark**, for Spark public static data SIM
- Save



VMModem Firmware: **V0000.004**

Modem Model: QuectelEC21

Modem Config: Custom

APN: 2DCORPORATE

User:

Password:

Back Use VPN: ☐ Save

Fig.7

- **Fig.8** – Click Parameters (1) > Click Comm Parameters (2)

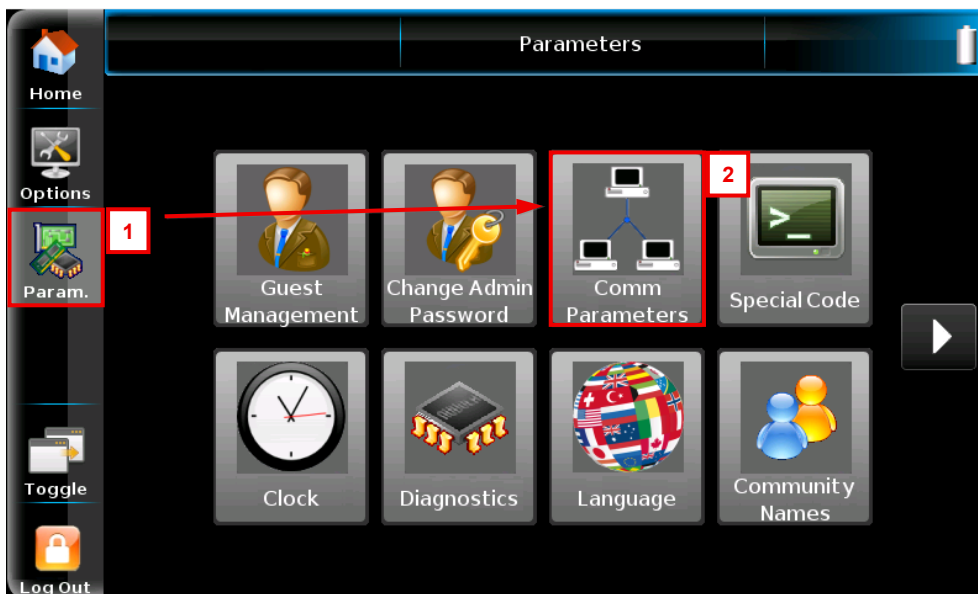


Fig. 8

- **Fig.9** – Note down the IP Address number (1). Click Home for main screen (2)

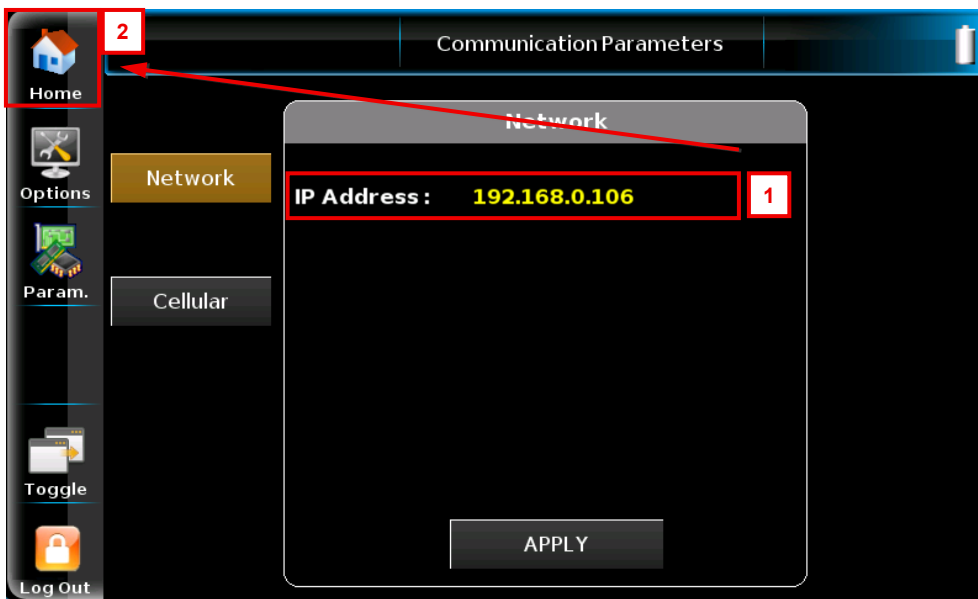


Fig. 9

Update Trailer IP Address in JAMLOGIC

- **Fig.10** – Login into JAMLOGIC on your Computer (1)
Right click on the Trailer (2) > Click Communication Settings (3)

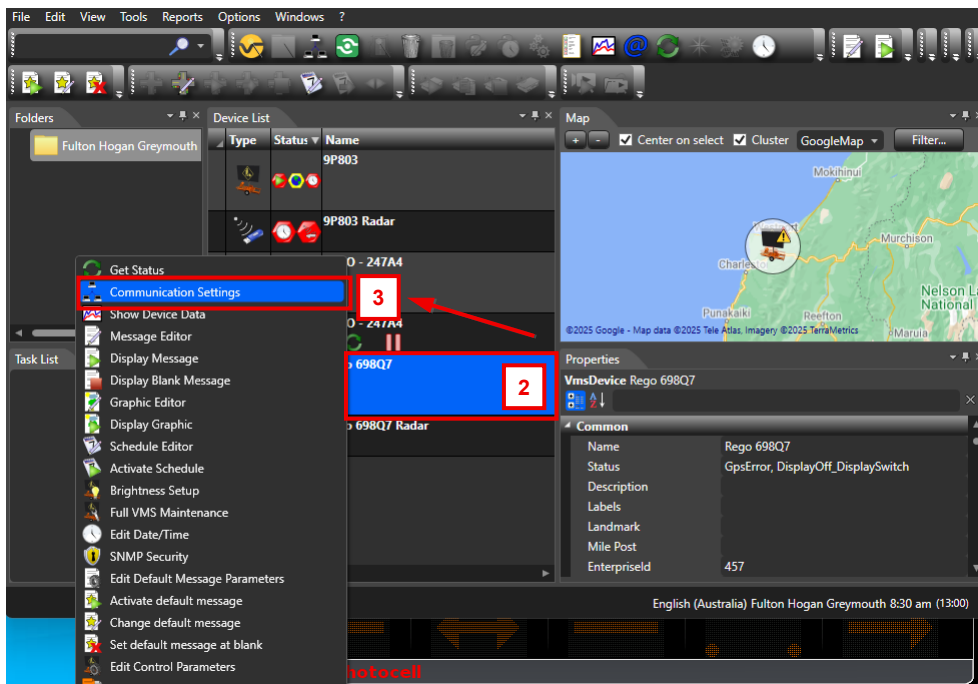


Fig. 10

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- **Fig.11** – Under Network Settings Type in new IP address (1) into Address Field. Click Save (2)

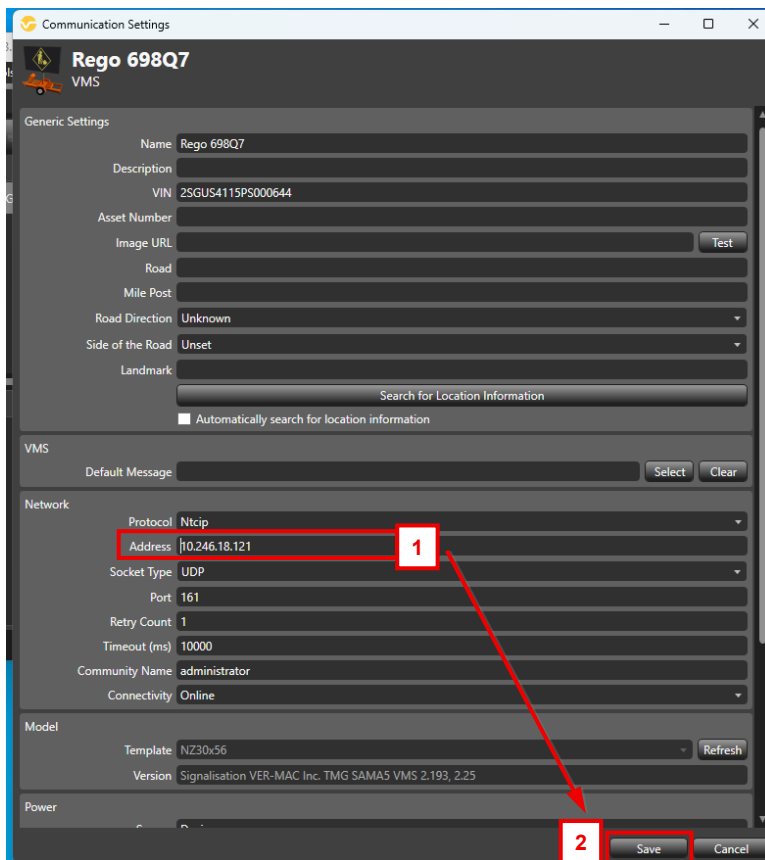


Fig. 11

- **Fig.12** – To test connection Right Click on Trailer (1) and Get Status (2).

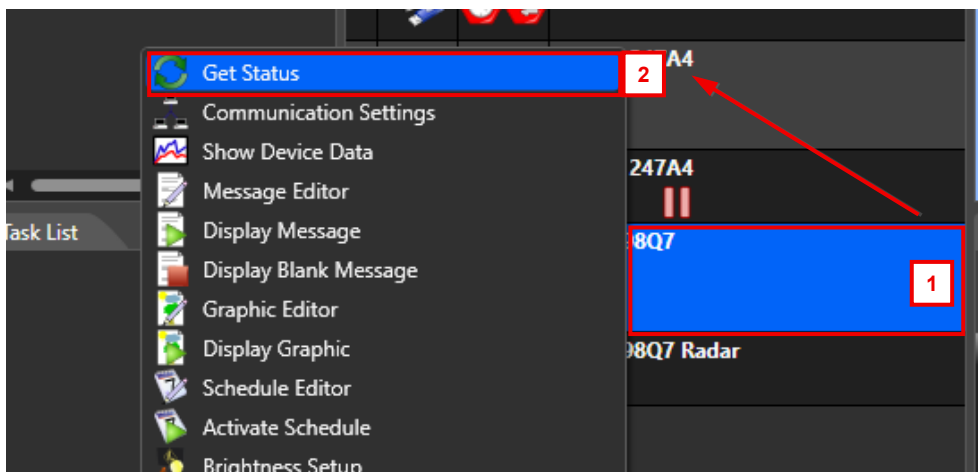


Fig. 12

Verifying Connection / Additional Support:

If you need assistance to verify connectivity, please don't hesitate to contact our support team services@rtl.co.nz. Please have **trailer rego** and the **new** IP address from the trailer on hand.

Additional Support:

We understand that changes to your equipment require coordination and planning. RTL is committed to making this transition as smooth as possible:

1. Technical support available on **Book a Service** or services@rtl.co.nz
2. Step-by-step guidance for SIM setup and configuration
3. Verification assistance to ensure your trailer is properly connected

We look forward to partnering with you on this update.

Safety and service remain our foundational commitments, and this update supports both by ensuring the continued reliability of your traffic management equipment.

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