

Nova Traffic Management (Auckland)  
83 Harris Road,  
East Tamaki, Auckland  
New Zealand



17<sup>th</sup> July 2023

To whom it may concern,

I am writing a testimony regarding the RTL Recertification Team for the supplied Truck Mounted Attenuator (TMA) Units to the Temporary Traffic Management (TTM) Industry.

In recent years RTL has implemented a number of initiatives around the ongoing support, maintenance & recertification of said units. This has had a profound impact on the industry's awareness of this vital tool and a greater respect for the units within our staff in my company.

The Re-cert Team has, in my opinion, gone above and beyond in their commitment to this program including: Morning Toolbox lead by RTL at our depot to discuss TMA Unit with Novas 50+ staff, one on one consultation with myself, reminders & follow-ups regarding servicing.

After a recent Car Vs TMA Unit RTL created a case study which was shared industry wide to raise awareness & had an open invitation to view the totaled TMA Pad.

Without hesitation I would recommend RTL and the Recertification Team to anyone wanting to purchase or acquire good information. I cannot express enough the appreciation we all have for this team and their commitment to keeping our TTM Staff safe in an ever changing environment.

Kind regards,

A handwritten signature in black ink, appearing to be "S. Duncan", with a long horizontal line extending to the right.

Sam Duncan

**Nova Group**

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